



We heal and inspire the human spirit.

To: PCPs, Specialists & IPAs

From: IEHP – Provider Communication

Date: March 19, 2026

Subject: **AI Health Coach Platform Aims to Transform Community Healthcare**

As we eagerly look towards the [Third Annual Healthcare AI Conference](#), taking place on April 10 at IEHP, we wanted to take the opportunity to spotlight Inland Empire Foundation for Medical Care (IEFMC)'s partnership with Amazon Web Services (AWS) and 2Cimple in launching the AI Health Coach, an AI platform designed to address operational and clinical challenges faced by community medical practices.

This integrated platform enhances patient care and practice operations through intelligent automation and multilingual communication.

Key features include:

- AI-enabled call center and nurse hotline
- Smart scheduling and patient verification
- Referral and authorization follow-up
- Post-discharge outreach and care coordination
- Quality improvement and health coaching

To read more about this exciting initiative, click [here](#).

Thank you for your commitment and partnership in serving our members and community, providing timely access to quality care.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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